

Delmet S.r.l.	Safety, Health, Environment and Quality Policy	PQAS
---------------	---	-------------

The reliability and quality of Delmet products, the satisfaction of interested parties and environmental protection are the result of coordinated action by all those involved in the production process: management, all employees and other staff, and all suppliers and contractors.

Management therefore believes it is necessary to:

- Implement an in-depth training programme at every level of the company on topics related to quality, the environment and occupational health and safety;
- Promote internal group work in particular, to encourage the growth, involvement and participation of all staff in defining procedures and identifying causes of inefficiency or tools for improvement;
- Set objectives and implement a way of methodically and regularly measuring and controlling improvements;
- Obtain the agreed quality at the lowest cost;
- Favour prevention rather than eliminate non-conformities and quality issues after the event;
- Make heads of department accountable so that they implement the quality policy, keep the SHEQ management system working efficiently in their departments, and work together to improve it where necessary;
- Plan how to improve quality;
- Properly manage and retain quality records providing objective proof of product/service quality.

Delmet is committed to implementing environmental protection and quality processes, products and services that are increasingly compatible with the context in which it operates.

In particular, respect for the environment, pollution prevention, the sustainable use of resources nationally and internationally, and occupational health and safety are fundamental to the company's sustainable development and to ensuring respect for people and safeguarding the rights of future generations.

Delmet is committed to maintaining and continually improving its management system for controlling product quality and mitigating and reducing the environmental impact (as far as is economically practicable) of its processes, products and services.

When defining new processes or revising existing ones, Delmet is committed to providing human, practical and financial resources so that health and safety aspects are considered primary objectives. The entire company will be involved in pursuing these objectives, from the CEO to each individual worker, in accordance with their roles and responsibilities and on the basis of continual improvement.

Responsibility for implementing and assessing the above lies with senior management and process managers. Their task is to coordinate the resources available in their departments so that the activities for which they are responsible are carried out in accordance with the company quality system. They must also report to the QA manager, at the agreed time, on any improvement actions agreed by management in the annual review.

Delmet seeks to ensure customer satisfaction and protect the environment and occupational health and safety by carefully checking regulations and always complying with EU, national, regional, provincial and local provisions, compliance obligations and any agreements that it makes with other bodies regarding product quality, environmental aspects, natural resources and occupational health and safety.

This policy applies to all Delmet's sites.

Written by	Checked by	Approved by	Date of issue	Date and revision status
RQ-RA-RSPP	DL	P	16/10/2008	18/12/17 rev. 3

